How to Maximize Your Social Media



Social Media is a Free Marketing Tool

Social media is the perfect platform to communicate your passion and to tell stories in a way that will resonate with your audience.

Not having an active social media presence in this age is off-putting to those visiting your page - it may appear to unknowing visitors that your business is closed.

Your posts should:

1. Educate 2. Entertain 3. Inform

If your business comes out with a new program and you plan to promote the launch on social media, congrats! That's social media marketing.





Tip 1:

Posting Consistent Content is Key

Not only should your content be meaningful, but it also needs to be uploaded on a consistent basis.

Plan content ahead of time as much as possible, incorporating posts around holidays, events, promotions, and announcements.

Remember: Quality over quantity! Don't post just to post. Ensure your posts are adding value (Do they inform? Do they educate? Do they entertain?)

Stay active.

Tip 2: **Imagery should...**

Be clear (not blurry).

Be relevant (i.e. the season, holidays, etc.)

Try to highlight people over products or graphics. Images with people attract attention *and* receive higher engagement (likes, comments, shares).





Tip 3:

What to Remember When Posting

Tag people in the posts (if applicable). When other people/businesses/organizations are tagged, it also shares your content to *their* audience = more exposure.

Use relevant hashtags on social media: #OhioFindItHere #VisitFairfieldCounty #YourBusinessName

Add a Call To Action when you can!

- "Sign up for our newsletter here: [link to sign-up form]"
- "Check out this exhibit here: *[link to website]*"
- "Tell us your favorite exhibit in the comments below"

Tip 4:

Engage, engage, engage.

Social media is used to establish, grow and maintain relationships online.

Follow *other* local businesses and community members and engage with them.

Likes are okay but comments are better!

Respond to comments and shares on/of your posts! Social media posts with more active and thoughtful interactions will get more reach, and in return, will give your organization more exposure on that platform.





Tip 5:

Common Pitfalls to Avoid

There are some actions that can affect the algorithm and where your posts rank in people's feeds.

- Deleting posts
- Turning off comments
 - It is called "social media"
 - It is better to target specific ones
 - Eliminates the ability to "tag" others
 - Posts with more comments are rewarded
- Becoming an "Event Planner"
 - Do not simply post about your upcoming events only

Do:

- Do use compelling imagery
- Do mix-up caption length short & sweet vs. more formal
- Do add a CTA when you can
- Do mix-up posting times to help determine when your audience is most active
- Do eventually try video
 (Facebook/Instagram Reels) as well
 as Stories or Live videos

Don't:

- *Don't* go hashtag or emoji crazy!
- Don't post with grammatical or spelling mistakes
- *Don't* ignore comments, questions, etc.
- *Don't* post just to post
- Don't be afraid to have fun with it!

More Tips:

- Instagram
 - How to set up Instagram profile
 - <u>Tutorial</u> (in-feed post)
 - <u>Tutorial</u> (stories)
 - Tutorial (reels)
 - How to share someone's post to your story
- Facebook
 - How-to set up Facebook account
 - <u>Tutorial</u> (posting content)
 - <u>Tutorial</u> (stories)
 - How to save a story to highlights